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HOW TO TACKLE EMPLOYEE TURNOVER

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IN HOSPITALITY, TURNOVER IS A COMMON ISSUE.

High turnover is not only about contracts or seasons. It is strongly linked to how people are treated at work.

Upskilling staff, listening to their opinions, and resolving problems together helps build loyalty and long-term commitment.

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Michaela, owner
of the restaurant
Colette in
Bratislava,
Slovakia says:

“Leadership style
matters — when
employees trust
their manager,
they are more
likely to stay.”



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TO TACKLE HIGH TURNOVER, HER BUSINESS FOCUSES ON:

- a respectful, family-like work environment
- open and transparent communication
- fair working conditions
- strong interpersonal relationships

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WEBSITE

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